

PARALLEL SESSION STREAM

UNTAPPED AGILITY
Leadership Moves to Transform Your
Transformation

Towards the Future

Jesse Fewell
Founder & Principal Coach
Fewell Innovation



Agenda



A Typical Transformation Story



The Untapped Agility Pattern



The Barriers



The ReBound Move for Practices



Free Resources

Common to ANY Agile Leader



Ted Team Lead



Maria Manager



Emmit Executive

Org Level:	Influential Contributor	Has Direct Reports & Budget	Leader of Leaders
Accountability:	Tactical Excellence	Strategic results	Visionary direction
Sample Titles:	Scrum Master, Tech lead	PMO Director, Program Manager	VP, Deputy CIO

A Typical Story @ Media Company

Good:

Season of creative explosion + tech transition

Bad:

Fragmented projects + unstable tech stack + bitter staff

Luis, Transformation Consultant @ Media Company

Idea:

Say NO! Change small things quickly, big things slowly

Result:

Collaboration practices + Natural attrition = healing culture



TedTeam Lead

"I should really fix this while I'm doing the other assignment."



Maria Manager

"The customer says this new request is highly valued, so we need to respond to it."



Emmit Executive

"We're too far behind competitively. We need to catch up. FAST."

SEIZE OPPORTUNITIES

The Boost



Ted Team Lead

"I'm the only one who knows this stuff, so it keeps piling on."



Maria Manager

"They keep asking for more, but we just don't have enough resources."



Emmit Executive

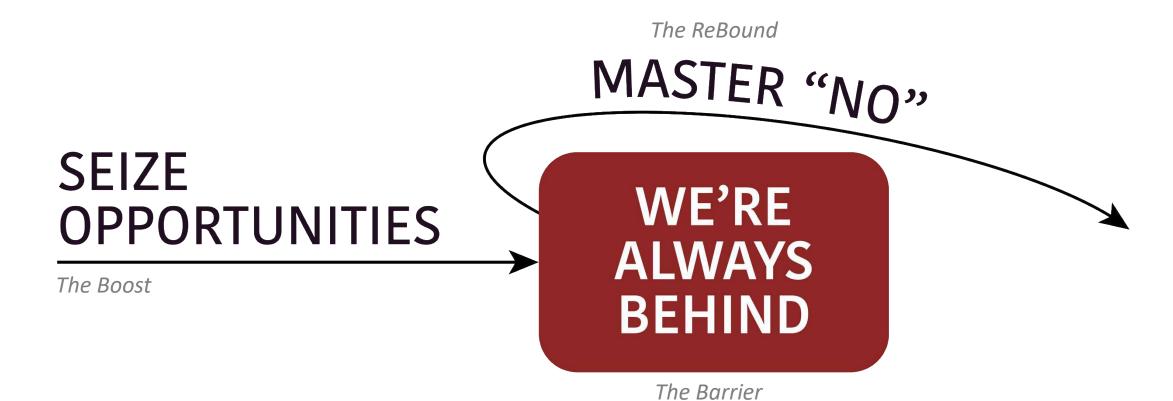
"Every date we slip impacts my credibility."

SEIZE OPPORTUNITIES

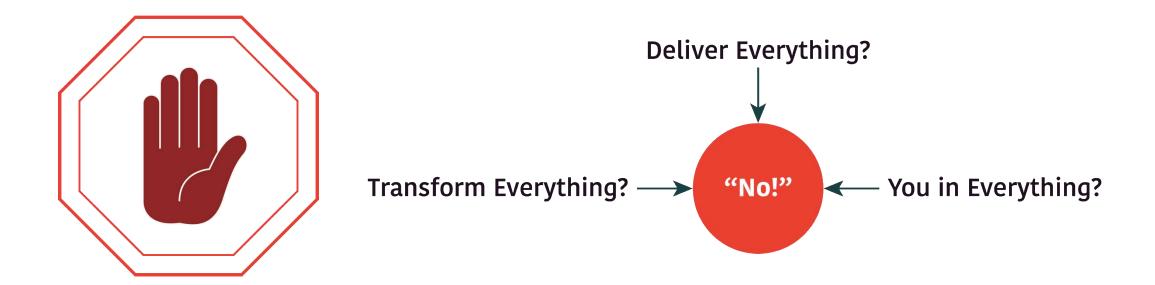
The Boost

WE'RE ALWAYS BEHIND

The Barrier



Master "No"

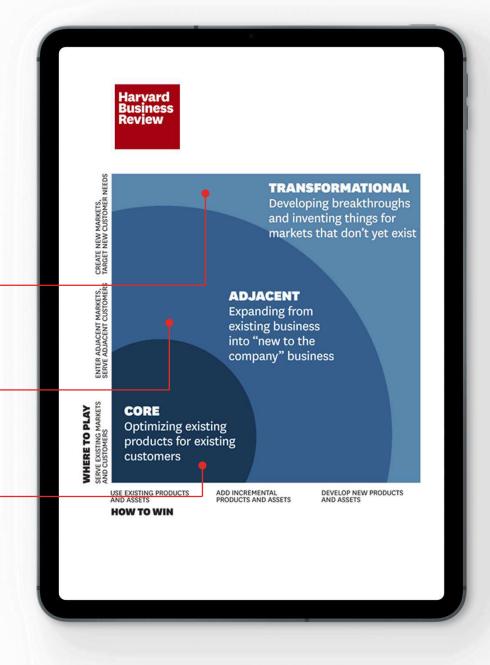


Innovation Ambition Matrix

Install **MOST** Agility

Install **MORE** Agility

Install **SOME** Agility





Do **NOT** Transform Everything All At Once!

The Pattern for Workload

The ReBound

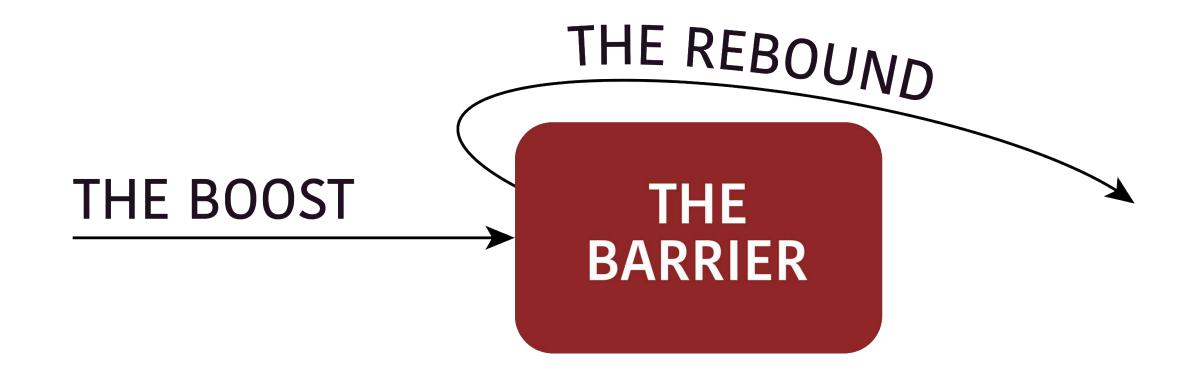


The Boost



The Barrier

The General Pattern for Untapped Agility



The Barriers – What the People Say











2016 Lean Startup Survey



The State Of Agile 2017: Agile At Scale



The Barriers – What the People Say

Barrier Patterns

Culture and structure (9 barriers in 4 surveys)

Insufficient resources (6 in 5)

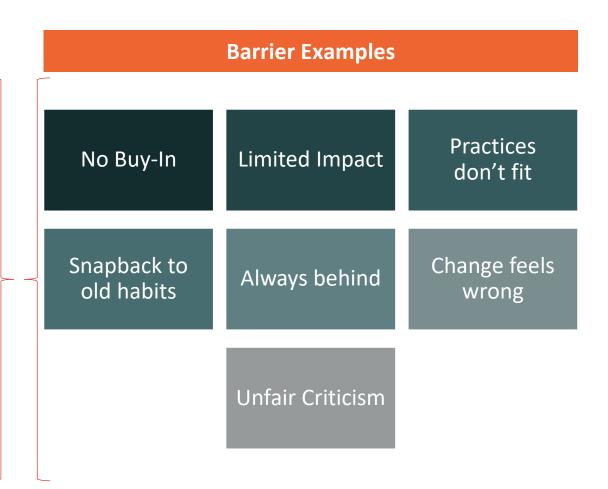
Inadequate leadership support (4 in 4)

Inconsistent and complex processes (7 in 3)

General resistance to change (4 in 3)

Existing roles and responsibilities (5 in 2)

Business context (6 in 3)



7 ReBound Leadership Moves



Stop Selling, Start Aligning



Give it Away



Throw the Textbook Away



Master "No"



Attack Culture & Structure Together



Look in the Mirror



Own the Narrative

Throw The Textbook Away!



Throw The Textbook Away!

Mike, Transformation Lead @ Publisher

Good:

Teams + Aligned Cadence + Flat Org Bad:

Agile Job Titles

Idea:

Keep people, remove "Scrum Master"

Result:

Less rigidity + More Collaboration



Ted Team Lead

"I'd like us to start formatting our specifications in the Given-When-Then template because it really helped at my last job."



Maria Manager

"I'd like us to display our work on a public task board because a conference talk showed it can improve teamwork."



Emmit Executive

"I'd like us to charter funding review boards because our strategy consultant says it will help to kill bad projects.

INSTALL BEST PRACTICES

The Boost



Ted Team Lead

"Ugh. These specifications are horrible. They're following the template but missing the point."



Maria Manager

"Ugh. The task boards are stale. Without fresh data they're missing the whole point."



Emmit Executive

"Ugh. People are not telling the right story at the funding review boards. We're holding the meetings but not making any different decisions."

INSTALL BEST PRACTICES

The Boost

THEY'RE DOING IT WRONG

The Barrier

The ReBound

THROW THE TEXTBOOK AWAY

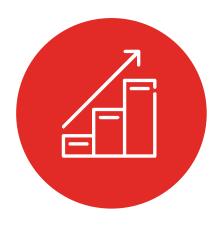
INSTALL BEST PRACTICES

The Boost

THEY'RE DOING IT WRONG

The Barrier

Reconciling "Best Practices" with Reality



Growth

Crawl, Walk, Run



Context

Pain, Purpose, Pivot

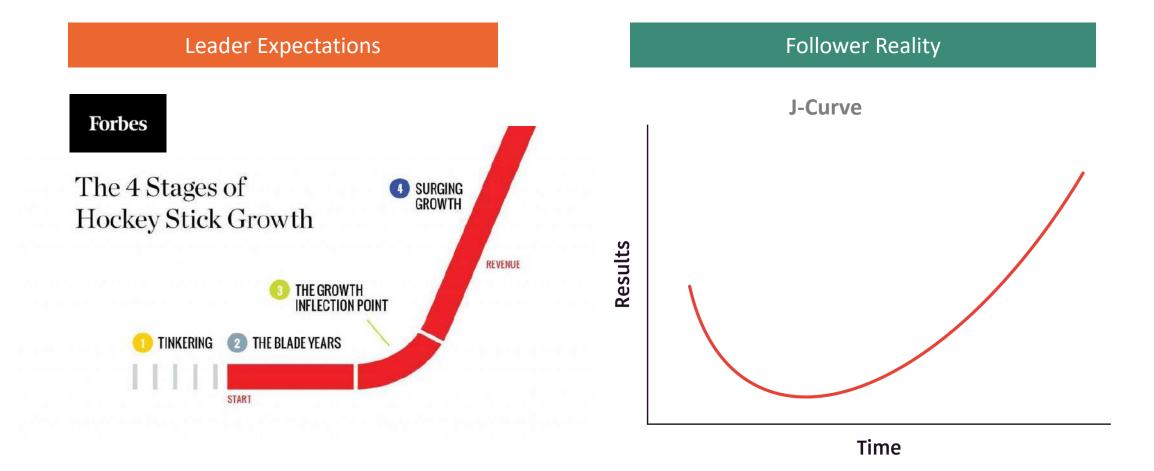
The Textbook forgot about GROWTH



User Reality



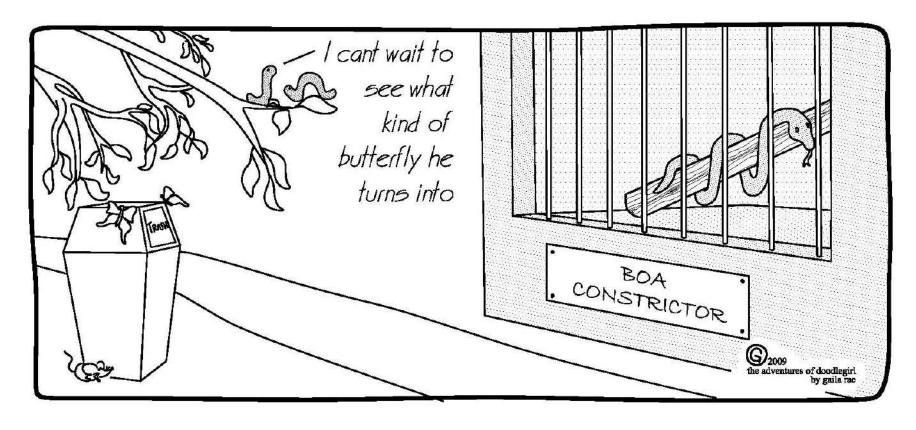
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New Practices **MUST** Be Done Poorly, **BEFORE** They Are Done Well.

Context is King





3P Agile Tailoring



1. Pain

Name the frustration, difficulty, challenge posed by a given technique.



2. Purpose

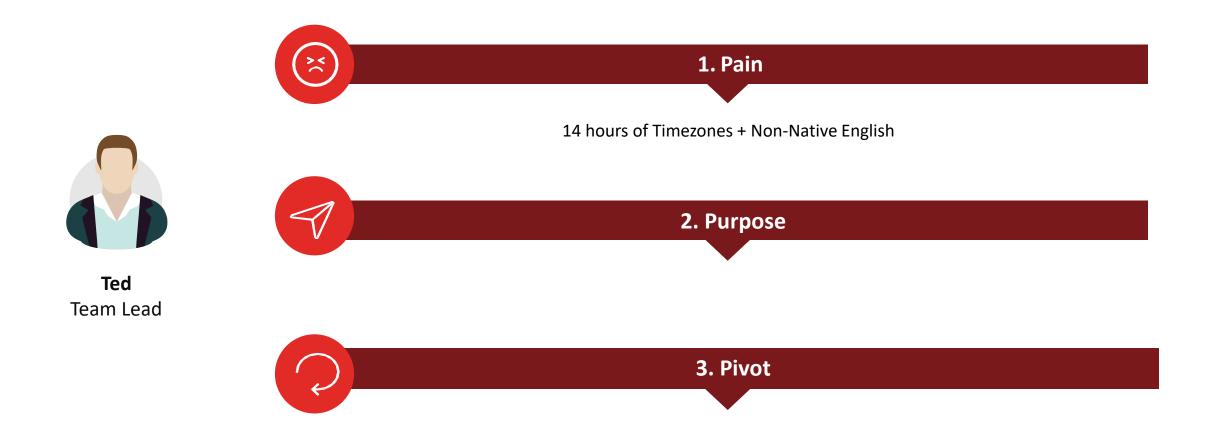
Clarify the underlying principle of that technique



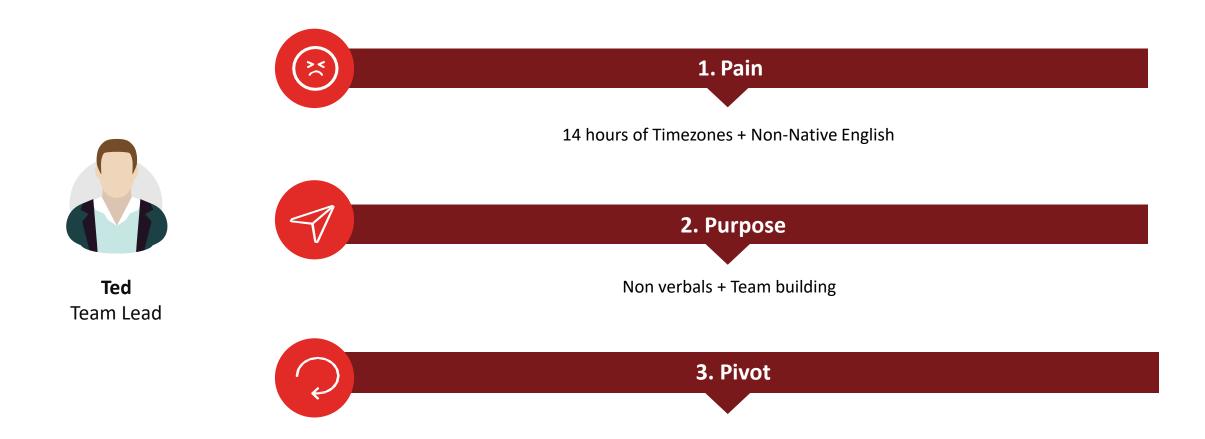
3. Pivot

Adjust the technique to get some of that intended benefit.

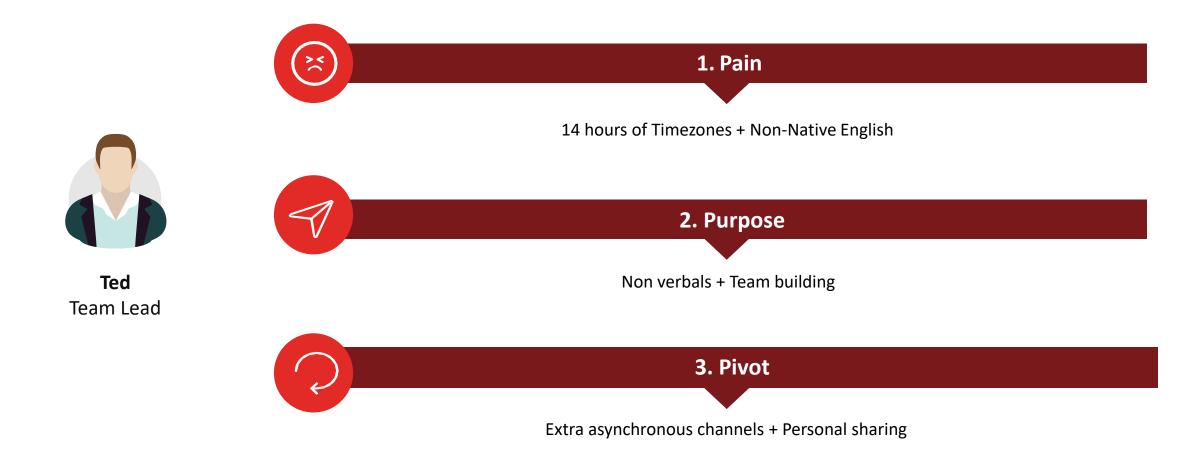
Example: Face-to-Face Communication on Global Team



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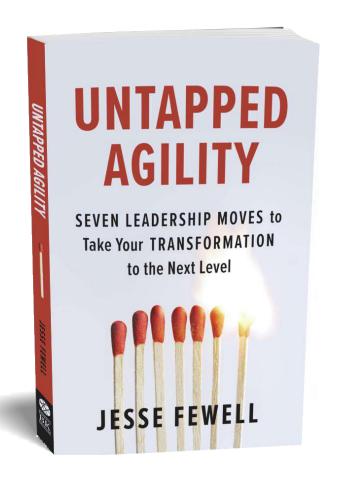
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- 5. Tailoring over Textbook. Adjust practices to fit eum iriure dolor in hendrerit

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Q&A



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Thank You